



EXECUTIVE ORDER NO. 023

Series of 2023

AN ORDER CREATING THE MUNICIPAL 8888 FOCAL TEAM OF Pasacao, CAMARINES SUR

WHEREAS, the 1987 Philippine Constitution provides that the State shall maintain honesty and integrity in public service and shall take positive and effective measures against graft and corruption.

WHEREAS, Republic Act No. 9485, otherwise known as the Anti-Red Tape Act of 2007 provides that the State shall take appropriate measures to promote transparency in each agency with regard to the manner of transacting with the public with the objective of reducing red tape and expanding transactions in government.

WHEREAS, the former President Rodrigo Roa Duterte signed the Executive Order No. 6 entitled, "Institutionalizing the 8888 Citizen's Complaint Hotline and Establishing the 8888 Complaint Center" that serve as a mechanism where citizens may report their complaints and grievances on acts of red tape, as defined under RA 9845 and other relevant laws and/or corruption of any National Government Agencies (NGAs)/Government Owned and Controlled Corporations (GOCCs) /Government Financial Institutions (GFIs) and the Local Government Units (LGUs).

WHEREAS, the LGUs as one of the instrumentalities in streamlining the process in addressing the concerns lodged through the 8888 CCC portal shall designate an 8888 Focal Team who shall be given direct access to the web-based system, the 8888 CCC Portal in order to directly receive and process the requests and concerns.

NOW, THEREFORE, I, HON. JORGE R. BENGUA, Municipal Mayor of Pasacao, Camarines Sur, by virtue of the power vested in me by law, do hereby order the CREATION OF 8888 FOCAL TEAM:

SECTION 1: COMPOSITION. The Municipal 8888 Focal Team shall be composed of the following:

One (1) PERMANENT FOCAL PERSON	: EDMER N. MIRAVALLES
One (1) ASSISTANT FOCAL PERSON	: DESIREE GLENDA E. BRIONES
Two (2) TECHNICAL OFFICERS	: JAYMAR PALOYO KAYE CHARMIELA KASILAG, RN







SECTION 2: DUTIES AND RESPONSIBILITIES. The Municipal 8888 Focal Team shall discharge and exercise the following duties and responsibilities.

CIPALITY OF PASACAO

OFFICE OF THE MUNICIPAL MAYOR

- a. The PFP is duly designated by the department/agency/unit to act, referrals monitor and oversee the 8888 received the by office/department/agency/unit.
- b. The AFP shall act, monitor and oversee the 8888 referrals received by the office/department/agency/unit in the absence or lieu of the PFP.
- c. The TOs are the persons-in-charge of receiving 8888 referrals and in maintaining/managing the agency's 8888 online account portal.
- d. The TOs shall regularly check the 8888 portal.
- e. The TOs shall inform the PFP and AFP of the received 8888 referrals.
- f. The TOs shall update and provide feedback on the received 8888 referrals.
- g. The TOs shall perform such other functions that may be assigned by the PFP/AFP.

The 8888 Focal Team may request timely assistance from the Head of the Department/Office in the discharge of the foregoing duties. All Department Heads and Offices/Staff are enjoined to cooperate with the 8888 Focal Team.

SECTION 3. EFFECTIVITY. This Order shall take effect immediately.

DONE, 16th August 2023, Municipality of Pasacao, Camarines Sur.

HON. JORGE R. BENGUA Municipal Mayor

